Lake County Job Center

What is the One-Stop Operator?

The success of the Job Center of Lake County is based on the collaborative efforts of the Partner Consortium that has been serving as the One-Stop Operator since 2000. The Consortium includes:

- The Lake County Workforce Development Department
- The College of Lake County
- The Illinois Department of Employment Security

The Consortium is dedicated to coordinating activities, programs, and services at the Job Center of Lake County between all Job Center partners and service providers and serves both employers and job seekers in Lake County.



Job Center Partners

The illustration above shows all of the Job Center of Lake County's partners. Below is a snapshot of the Job Center's partners who have a physical presence in the Job Center.

College of Lake County (CLC)

CLC's focus at the Job Center is to assist both their current and prospective students with training and educational needs. CLC has two representatives at the Job Center, on two days each week.

DHS's Division of Rehabilitation Services (DRS)

DRS's focus at the Job Center is to assist individuals with disabilities. A DRS representative is available one day per week at the Job Center and they provide one-on-one employment consultation.



Illinois Department of Human Services (DHS)

DHS's focus at the Job Center is to assist current public aid recipients to achieve self-sufficiency. Representatives from DHS are at the Job Center one day a week.

Illinois Dept. of Employment Security (IDES)

IDES has four representatives at the Job Center. Two of the representatives focus on assisting veterans with obtaining employment and also help employers with hiring veterans. The other

> two representatives from IDES assist job seekers with using IllinoisJobLink. IDES staff also facilitates monthly RESEA meetings for individuals collecting unemployment insurance.

National Able (SCSEP)

National Able administers the Senior Community Service Employment Program (SCSEP) in Lake County. The SCSEP program is designed to help low-income job seekers age 55 or older.





Partner Focused

National Able and SCSEP

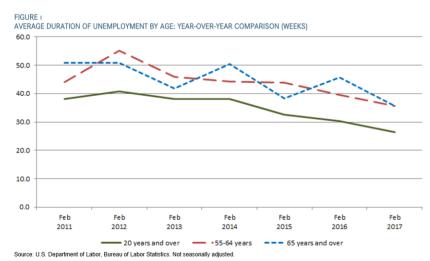
The National Able Network began serving Lake County residents through the Senior Community Service Employment Program (SCSEP) in February of 2017. Authorized by the Older Americans Act, SCSEP provides hands-on employment training for

TABLE 1	Percentage Served	Number Served		Percentage Served	Number Served
Female	65%	39,120	Has low employment prospects ^a	91%	54,719
Age 65 or older	34%	20,194	Failed to find employment after using WIA Title I	24%	14,220
Has a disability	21%	12,833	Homeless or at risk for homelessness	55%	33,102
Has low literacy skills	20%	12,120	Veteran (or eligible spouse of veteran)	12%	7,439
Resides in a rural area	27%	15,902	Has severely limited employment prospects in area	17%	10,418
a us pou (ETA ((social E)			of persistent unemployment ^b		

Source: US DOL/ETA. "SCSEP Final Nationwide Quarterly Progress Report for Program Year 2016"

an individual will likely not obtain employment without the assistance of SCSEP because they face significant barriers to employment

workers 55 years or better by providing subsidized work experience with local nonprofit or government agencies. Table 1 shows the national SCEP participant characteristics for PY 2016.



A cubicle in the resource room at the Job Center is used by a SCSEP Career Coach and support team member. Additionally, two SCSEP participants work on a part-time basis in the reception area at the Job Center. They greet and check-in employers and job seekers, answer and direct calls, and assist in the computer area. Career Coach Julianne Lambert says that she feels more connected with participants due to being located in the resource room.

When National Able Network took over the SCSEP contract in 2017, the program was under enrolled. A year later, the program exceeded its enrollment goal. The goal of SCSEP is for participants to enter into unsubsidized employment. In 2017, SCSEP served 68 individuals in Lake County, with five participants having gained successful unsubsidized employment.

According to a publication by the Urban Institute, SCSEP is tailored to assist older workers who may have more difficulty in finding new jobs when they become unemployed than younger workers. Figure 1 shows that those age 55 and older have longer average durations of unemployment compared with individuals 20 years and older.

Revive Lake County

Revive Lake County is a program developed by Lake County Workforce Development to equip returning citizens and individuals with a background with the essential skills needed in today's workplace. Lake County stakeholders recognized that the population of returning citizens will continue to increase as individuals are released from state prisons and local jails. Figure 2 shows Lake County has one of the highest populations in the Illinois Department of Corrections outside of Cook County.

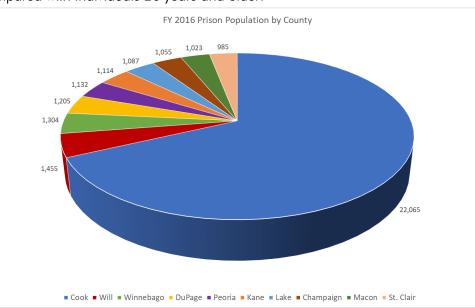


Figure 2: Lake County Ranks 7th

Revive Lake County

The development of the program required support from the State's Attorney's Office, Lake County Jail, Lake County Adult Probation, College of Lake County, and Lake County Health Department. Revive Lake County is a five-week program that covers areas such as Life Skills, Career Awareness, Employability Skills, Essential Workplace Skills, and Capstone. Revive Lake County launched its first cohort in March 2018. The program will conduct its second cohort at the Lake County Jail in April 2018.

b The annual average unemployment rate for a county or city is more than 20 percent higher than the national average for two our of the past three years